

# SnakeMail

## Innovative Maritime E-Mail in Perfection

**Parcel like message tracking**

**Flexible corporate domain support**

**Carrier independent**

**Latest hardware technology**

**True and easy self-install**

SnakeWays brings a hybrid communications solution of hardware, software, and cloud components to the maritime market. SnakeMail is one of the system's core elements, providing a fully-featured and reliable E-Mail service.

### Get it!

With SnakeMail, you can choose between E-Mail addresses provided by SnakeWays or keep your corporate mail identity. SnakeCloud receives E-Mail directly from the internet or collects your messages from a wide choice of E-Mail services, including office 365, Microsoft Exchange, and many others.

SnakeMail goes one step further and also keeps the 'Sent' mailbox folder on the ship in sync with your corporate mail account, without additional overhead. Keeping management informed of all current and past communications of your fleet.

Regardless of your choice, our proprietary transfer technology will assure reliable, secure, and efficient real-time message delivery to and from your ships.

### Control it!

With SnakeMail, you have full control over your messaging. A choice of mail filter settings keeps you in control of your traffic both in- and outbound. All messages are subject to strict spam and antivirus filtering using proven Barracuda® E-Mail protection solutions.

### Send it!

SnakeMail operates over any TCP capable network connection, fast or slow, dependable or erratic, expensive or affordable. SnakeWays will always get your traffic across.

All communications support and prioritize the secure E-Mail protocols SSL, TLS, and STARTTLS. VPN or leased line connections are available for end-to-end secure communications between ships and customer premises.

The screenshot displays the 'E-Mail Message Details' window. At the top, it shows message metadata: Created: Nov 04, 2020, 12:25; Subject: Re: Bunker request; Sender: owner@docker.com; Size: Original: 2.39 KB / Encoded: 1.2 KB. Below this, the recipient is listed as 'bridgedocker@snakeways.net' with a 'Read' status. The 'Message Progress' section shows a vertical timeline of events: 1. 'Message status change' at 12:31: 'User 'BridgeDocker' at 'MV MUC Docker' forwarded this message'. 2. 'Read' at 12:29: 'Message opened by user 'BridgeDocker' at 'MV MUC Docker''. 3. 'Delivered' at 12:28: 'Delivered to user mailbox 'bridgedocker' at 'MV MUC Docker''. 4. 'In Transit' at 12:28: 'Arrived at 'MV MUC Docker''. 5. 'In Transit Q' at 12:26: 'Message file transfer (100% done)'. A detailed view shows: '2020-11-04 12:26 - Message file compressed and queued for transfer' and '2020-11-04 12:27 - Transfer complete - Interface: 'Primary SAT''. 6. 'In Transit' at 12:26: 'Queued for transfer at customer server 'Docker''. 7. 'In Transit Q' at 12:25: 'Virus Scan: No malware found'. 8. 'New Q' at 12:25: 'Message arrived from Internet'. An 'Export to Textfile' button is visible at the bottom right.

### Track it!

As an Industry first, SnakeMail provides real-time parcel like end to end E-Mail tracking. Check on either ship or shore where your mail is.

SnakeMail goes beyond traditional delivery notifications. It reports about the reading and forwarding of a message for each recipient and allows you to act on failed or delayed messages. Check on either ship or shore where your mail is.

**You will always know where your messages are with SnakeMail!**

### Read it!

SnakeMail makes accessing your E-Mail easy. Use your favourite mail client or the mobile device aware webmail service. You can use SnakeMail with any PC, laptop, tablet, or mobile phone and even switch seamlessly between devices.

### Secure it!

SnakeMail protects and safeguards your messages. The SnakeBox stores your mail data on an encrypted SD card that can be easily moved to a spare SnakeBox. The automated backup system silently stores a password-protected copy of your valuable mailbox content on a storage device of your choice.

### Deploy it!

SnakeMail is part of the SnakeBox, an innovative smart device using state of the art hardware. With the user-friendly web interface, system configuration is fast and easy. No matter if the SnakeBox has been pre-configured, set up remotely, or locally: getting it up and running is quick and easy and does not require a visiting technician: A true self install.

### That's it?

No, SnakeWays can do a lot more. Talk to us and learn about all its features and how we can improve your business communications.



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